



+673 2333286

inquiry@biacc.com.bn

Air Cargo Centre, BIACC,  
Brunei International Airport

# IMPORTANT NOTICE

## NEW TERMINAL SERVICE HANDLING FEES

### Dear Valued Clients

We trust this message finds you well. Your ongoing partnership with BIACC Sdn Bhd is greatly appreciated, and we take this opportunity to inform you about an upcoming adjustment to our terminal handling charges, effective 8th January 2024. This decision is influenced by the valuable feedback received through customer surveys and external factors necessitating adjustments in collaboration with our support services.

Over the past decade, we've adapted to significant changes in our industry by consistently investing in upgrading our systems, equipment, and personnel to provide you with the highest level of service. Since our last fee adjustment in 2014, we have upheld the standard of excellence in our air cargo ground handling services. External factors, including price increases from our support partners, have impacted our operational costs. To offset this trend and ensure the continued quality of our services, we're making these adjustments while also implementing internal cost controls.

While we understand that any change in pricing may raise concerns, we want to assure you that this decision was made thoughtfully. These adjustments, in conjunction with your feedback, will allow us to enhance our services and navigate challenges posed by external cost pressures.

This will ultimately benefit you in terms of improved efficiency, enhanced security measures with protection of your cargo throughout the handling process and ensuring its compliance with relevant regulatory and industry standards and infrastructure upgrades to facilities and equipment.

We understand the importance of cost control in your business, and we want to emphasize that these adjustments are necessary to address the specific areas you highlighted and external challenges with our support partners. We remain committed to delivering value-driven solutions and ensuring that your cargo is handled with the utmost care and efficiency.

If you have any questions or concerns regarding these changes, please do not hesitate to reach out to our dedicated customer service team at **+673 8399502** (You may reach out to Nurul Jannah or Dayangku Norazeemah) during office hours, Monday to Saturday 8am to 5pm. We value your business and appreciate the opportunity to continue serving you.

Thank you for your understanding and continued partnership.

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## IMPORT

### 1. AIRFREIGHT HANDLING CHARGES

<b>A. General Cargo, Charges Prepaid Consignment</b>		<b>BND</b>
1 - 5 KG	Per AWB	5.50
6 - 20 KG	Per AWB	10.00
21 - 50 KG	Per AWB	14.50
51 - 100 KG	Per AWB	19.00
Plus for each additional 100 KG or part thereof	Per AWB	4.50

*If consignment is over 1,000 KG, multiply the first two figures by 4.5 and add 19.  
 Example: If chargeable weight is 3,250 KG: (32 x 4.5) + 19 = BND163*

<b>B. Special Cargo, Charges Prepaid Consignment (VAL, VUN, DGR, AVI, HUM, PER, DIP, MUW)</b>		<b>BND</b>
1 - 5 KG	Per AWB	9.00
6 - 20 KG	Per AWB	15.50
21 - 50 KG	Per AWB	22.00
51 - 100 KG	Per AWB	29.00
Plus for each additional 100 KG or part thereof	Per AWB	7.00

*If consignment is over 1,000 KG, multiply the first two figures by 7 and add 29.  
 Example: If chargeable weight is 3,250 KG: (32 x 7) + 29 = BND253*

<b>C. General Cargo, Charges Collect Consignment</b>		<b>BND</b>
1 - 5 KG	Per AWB	7.00
6 - 20 KG	Per AWB	12.50
21 - 50 KG	Per AWB	18.00
51 - 100 KG	Per AWB	23.00
Plus for each additional 100 KG or part thereof	Per AWB	5.50

*If consignment is over 1,000 KG, multiply the first two figures by 5.5 and add 23.  
 Example: If chargeable weight is 3,250 KG: (32 x 5.5) + 23 = BND199*

<b>D. Special Cargo, Charges Collect Consignment (VAL, VUN, DGR, AVI, HUM, PER, DIP, MUW)</b>		<b>BND</b>
1 - 5 KG	Per AWB	10.00
6 - 20 KG	Per AWB	18.00
21 - 50 KG	Per AWB	25.50
51 - 100 KG	Per AWB	33.00
Plus for each additional 100 KG or part thereof	Per AWB	8.00

*If consignment is over 1,000 KG, multiply the first two figures by 8 and add 33.  
 Example: If chargeable weight is 3,250 KG: (32 x 8) + 33 = BND289*

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## IMPORT

### 2. SECURITY SCREENING (X-RAY CHARGES)

		<b>BND</b>
100 KG - 500 KG	Per KG Per AWB	0.08
501 KG - 1,300 KG	Per KG Per AWB	0.06
1,300 KG and above	Per KG Per AWB	0.05
Below 100 KG	Minimum	8.00

### 3. IMPORT CHARGES COLLECT CURRENCY VARIATION FEE

<i>Charges for processing import charges, collect shipment. Calculated on total charges collected amount of 5% of weight and valuation charges</i>		<b>BND</b>
	Per AWB	5%
	Minimum	33.00

### 4. SPECIAL CARGO SECURITY HANDLING

#### A. Diplomatic Shipment Handling

<i>Services include Documentation Process, Delivery of Diplomatic Shipment</i>		<b>BND</b>
	Per AWB	112.00

#### B. Valuable Shipment Handling

<i>Services include Documentation Process</i>		<b>BND</b>
	Per AWB	112.00

### 5. SPECIAL CARGO STORAGE FEES

#### A. Security Storage

<i>Provision of Secured Storage, 24 Hrs CCTV Surveillance</i>		<b>BND</b>
	Per AWB Per Day	44.00

#### B. Strongroom

<i>Provision of Vaulted Storage</i>		<b>BND</b>
	Per AWB Per Day	44.00

#### C. Live Animal

<i>Provision of Storage for Live Animal</i>		<b>BND</b>
	Per AWB Per Day	44.00



+673 2333286  
 inquiry@biacc.com.bn  
 Air Cargo Centre, BIACC,  
 Brunei International Airport

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## IMPORT

### 6. INBOUND CARGO EXPRESS CLEARANCE

**BND**

0 KG - 20 KG (2x2x2 FT)	Per Consignment	33.00
21 KG - 50 KG (3x3x3 FT)	Per Consignment	66.00
51 KG - 100 KG (4x4x4 FT)	Per Consignment	99.00

*Note: Kindly notify 1 hour before flight arrival to request for Express Cargo Services*

### 7. DAMAGE SURVEY REPORT

**BND**

Per MAWB	30.00
----------	-------

### 8. PROOF OF DELIVERY (POD)

**BND**

*Note: Provision of POD during Office Hours only on Monday to Saturday*

Per MAWB Per Request	30.00
----------------------	-------

### 9. REPRINT OF AHC/INVOICE

**BND**

Per Document/Receipt	10.00
----------------------	-------

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## EXPORT

### 1. AIRFREIGHT HANDLING CHARGES

<b>A. General Cargo, Charges Prepaid Consignment</b>		<b>BND</b>
1 - 5 KG	Per AWB	5.50
6 - 20 KG	Per AWB	10.00
21 - 50 KG	Per AWB	14.50
51 - 100 KG	Per AWB	19.00
Plus for each additional 100 KG or part thereof	Per AWB	4.50

*If consignment is over 1,000 KG, multiply the first two figures by 4.5 and add 19.*

*Example: If chargeable weight is 3,250 KG: (32 x 4.5) + 19 = BND163*

<b>B. Special Cargo, Charges Prepaid Consignment (VAL, VUN, DGR, AVI, HUM, PER, DIP, MUW)</b>		<b>BND</b>
1 - 5 KG	Per AWB	9.00
6 - 20 KG	Per AWB	15.50
21 - 50 KG	Per AWB	22.00
51 - 100 KG	Per AWB	29.00
Plus for each additional 100 KG or part thereof	Per AWB	7.00

*If consignment is over 1,000 KG, multiply the first two figures by 7 and add 29.*

*Example: If chargeable weight is 3,250 KG: (32 x 7) + 29 = BND253*

<b>C. General Cargo, Charges Collect Consignment</b>		<b>BND</b>
1 - 5 KG	Per AWB	7.00
6 - 20 KG	Per AWB	12.50
21 - 50 KG	Per AWB	18.00
51 - 100 KG	Per AWB	23.50
Plus for each additional 100 KG or part thereof	Per AWB	5.50

*If consignment is over 1,000 KG, multiply the first two figures by 5.5 and add 23.*

*Example: If chargeable weight is 3,250 KG: (32 x 5.5) + 23 = BND199*

<b>D. Special Cargo, Charges Collect Consignment (VAL, VUN, DGR, AVI, HUM, PER, DIP, MUW)</b>		<b>BND</b>
1 - 5 KG	Per AWB	10.00
6 - 20 KG	Per AWB	18.00
21 - 50 KG	Per AWB	25.50
51 - 100 KG	Per AWB	33.00
Plus for each additional 100 KG or part thereof	Per AWB	8.00

*If consignment is over 1,000 KG, multiply the first two figures by 8 and add 33.*

*Example: If chargeable weight is 3,250 KG: (32 x 8) + 33 = BND289*

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## EXPORT

### 2. CARGO SECURITY DECLARATION (CSD) BND

Per AWB 16.50

### 3. SECURITY SCREENING (X-RAY CHARGES) BND

100 KG - 500 KG	Per KG Per AWB	0.065
501 KG - 1,300 KG	Per KG Per AWB	0.05
1,300 KG and above	Per KG Per AWB	0.04
Below 100 KG	Minimum	6.50

### 4. SPECIAL CARGO SECURITY HANDLING

<b>A. Diplomatic Shipment Handling</b>		<b>BND</b>
<i>Services include Documentation Process, Delivery of Diplomatic Shipment</i>		
	Per AWB	112.00

<b>B. Valuable Shipment Handling</b>		<b>BND</b>
<i>Services include Documentation Process</i>		
	Per AWB	112.00

### 5. SPECIAL CARGO STORAGE FEES

<b>A. Security Storage</b>		<b>BND</b>
<i>Provision of Secured Storage, 24 Hrs CCTV Surveillance</i>		
	Per AWB Per Day	44.00

<b>B. Strongroom</b>		<b>BND</b>
<i>Provision of Vaulted Storage</i>		
	Per AWB Per Day	44.00

<b>C. Live Animal</b>		<b>BND</b>
<i>Provision of Storage for Live Animal</i>		
	Per AWB Per Day	44.00

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## EXPORT

### 6. DG COMPLIANCE CHECKS

<b>A. Successful Acceptance</b>	Per Checklist	<b>BND</b> 40.00
---------------------------------	---------------	---------------------

#### B. Unsuccessful Acceptance

<i>Note: For rejected cargo, the DG inspection fee will be recharged if the shipment is resubmitted</i>	Per Checklist	<b>BND</b> 80.00
---	---------------	---------------------

#### C. Undeclared Hazardous Goods found during screening/inspection

Per MAWB	<b>BND</b> 200.00
----------	----------------------

### 7. DG CONSULTANCY SERVICES

#### A. DG Basic

<i>Consultation Services Only</i>	Per Hour	<b>BND</b> 55.00
-----------------------------------	----------	---------------------

#### B. DG Plus

<i>Consultation Services + Documentation</i>	Per Consignment	<b>BND</b> 110.00
--	-----------------	----------------------

#### C. DG Premium

<i>Consultation Services + Documentation + Packaging Services</i>	Per Consignment	<b>BND</b> 165.00
---	-----------------	----------------------

*Note: Additional Charges will apply for Packaging Materials*

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## EXPORT

### 8. LIVE ANIMAL COMPLIANCE

		<b>BND</b>
A. Successful Acceptance	Per Checklist	30.00
		<b>BND</b>
B. Unsuccessful Acceptance	Per Checklist	60.00

### 9. LIVE ANIMAL CONSULTANCY SERVICES

		<b>BND</b>
Consultation Services + Documentation	Per Consignment	165.00

### 10. ADVANCE ACCEPTANCE

		<b>BND</b>
<i>Note: Every shipment below 251 KG will be charged at minimum rate</i>	Per KG	0.50
	Minimum	110.00

### 11. PIGGYBACK

		<b>BND</b>
	Per Stack (Maximum of 8 PMC Per Stack)	65.00



# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## TRANSIT

### 1. PIGGYBACK **BND**

Per Stack 65.00  
 (Maximum of  
 8 PMC Per Stack)

### 2. CARGO SECURITY DECLARATION (CSD) **BND**

Per AWB 16.50

### 3. SECURITY RE-SCREENING (X-RAY CHARGES) **BND**

Per KG 0.11  
 Minimum 16.50

## 4. SPECIAL CARGO STORAGE FEES

#### A. Security Storage **BND**

*Provision of Secured Storage,  
 24 Hrs CCTV Surveillance* Per AWB Per Day 44.00

#### B. Strongroom **BND**

*Provision of Vaulted Storage* Per AWB Per Day 44.00

#### C. Live Animal **BND**

*Provision of Storage for Live Animal* Per AWB Per Day 44.00

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## ADDITIONAL SERVICES

### 1. E-CUSTOM DECLARATION PREPARATION (IMPORT / EXPORT)

<i>E-Custom Declaration Preparation made on behalf of the consignee prior release of cargo</i>	Per AWB	<b>BND</b> 38.50
--	---------	---------------------

### 2. DETAINED PERISHABLE HANDLING FEE (IMPORT / EXPORT)

<b>A. Storage</b>		<b>BND</b>
<i>Perishable goods detained by BIACC and/or Local Authority</i>	Per KG Per Day	0.50
	Minimum	5.00

<b>B. Disposal</b>		<b>BND</b>
<i>Perishable goods disposal</i>	Per KG Per AWB	2.20
	Minimum	132.00

<b>C. Repacking</b>		<b>BND</b>
<i>Perishable goods repacking</i>	Per Carton Max	33.00

### 3. RETRIEVAL OF EXPORT CARGO **BND**

<i>Withdrawal of Shipper shipment which has already been documented and stored inside the warehouse</i>	Per KG Per AWB	0.30
	Minimum	220.00

### 4. SECURITY FOOTAGE

<i>Provision of Security Footage (Still Photos, Relevant Angle)</i>		<b>BND</b>
	Per Shipment Per Request	100.00

### 5. ADMINISTRATIVE CHARGE FOR AMENDMENT / DELETION / RESENDING OF AWB/FWB AND/OR FHL AFTER FLIGHT DEPARTURE OR ARRIVAL (CCA)

		<b>BND</b>
	Per AWB	35.00

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## ADDITIONAL SERVICES

### 6. SPECIAL CARGO SECURITY HANDLING (IMPORT / EXPORT) **BND**

**A. Transportation** Per Consignment **68.50**

*Request for transport with customer on-board  
 (Strictly within Cargo and Passenger Terminal only):*

*i. Customer to Pick-up or Deliver  
 Diplomatic Mail directly to/from the  
 Aircraft or Diplomatic Passenger* Round Trip **BND** 180.50

*ii. Customer to Witness Valuable Shipment  
 received or handover to/from Aircraft.* Round Trip **BND** 180.50

*Note: The service is at the request of diplomatic mission with approval from the Department of Civil Aviation. This service is to include the provision of Driver, Security Personnel and Vehicle.*

**B. Services of Security Personnel** Per Hour **BND** 88.00

### 7. EQUIPMENT - LOADING AND UNLOADING (IMPORT / EXPORT)

**Forklift Usage** Per Hour or thereof **BND** 60.50

*Note: Charges only include Driver and Forklift. Additional requirement of Manpower is charged separately [please refer to Manpower Charges listed in Additional Services section].*

*Only applicable for Loading to/Unloading from Customer Transport at the Cargo Delivery Bay / Export Acceptance Bay.*

# TERMINAL SERVICE HANDLING FEES

AS OF 8 JANUARY 2024

## ADDITIONAL SERVICES

### 8. MANPOWER CHARGES (IMPORT/EXPORT)

		<b>BND</b>
Supervisor	Per Hour	22.00
Senior Assistant	Per Hour	17.00
Assistant	Per Hour	14.00
Serviceman	Per Hour	11.00
Driver	Per Hour	14.00

### 9. WEIGHING CHARGES

	<b>BND</b>
Per Kg Per Consignment	0.30
Minimum	22.00

*Note: Charges applied for the usage of weighing scale. Charges will be based on per KG*

### 10. COLD STORAGE TEMPERATURE RECORD

	<b>BND</b>
Per Shipment Per Request	50.00

### 11. PHOTOCOPY

	<b>BND</b>
Per Copy	1.00

### 12. PRINTING

	<b>BND</b>
Per Colour Copy	1.50
Per B/W Copy	1.00

### 13. FAX

	<b>BND</b>
Per Copy	2.00